

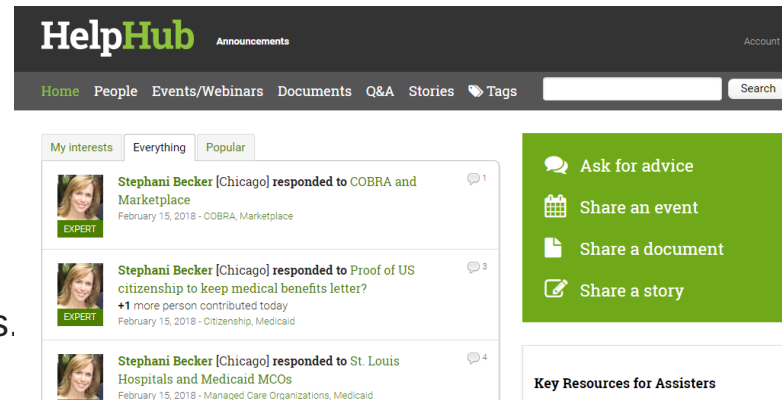
HelpHub: A Professional's Resource on Healthcare and Public Benefits

What is HelpHub?

HelpHub is an interactive website where professionals can ask policy experts questions about healthcare (e.g., Medicaid, Marketplace, Medicare) and public benefits (e.g., SNAP, TANF) eligibility, enrollment, and access issues.

HelpHub users can post questions, have conversations, and share event notices or helpful resources. Questions range from enrollment practice issues (like how to submit income verification) to policy questions (such as eligibility of non-citizens for programs).

HelpHub has more than 2,300 members across Illinois and thousands of questions and answers on the site. Join our community today!



HelpHub connects professionals that help clients enroll in, use, or maintain healthcare and public benefits in Illinois.

To join HelpHub, visit helphub.povertylaw.org

How do I use HelpHub?

Ask a question

Click on 'Ask for Advice' at the top right corner of your screen. Fill in the subject line, add a tag, and share any other details in the description box (leaving out any identifying client information). Our experts respond quickly with answers and follow-up questions.

Share & learn about events

You can browse upcoming opportunities under the 'Events/Webinars' tab at the top of your screen. You can also post information about presentations, calls, or other community events that your organization is hosting.

Find Resources

Up-to-date fact sheets, reference guides, and flyers are regularly posted on HelpHub. Look on the right side of the screen under 'Key Resources for Assisters,' click 'the Documents' tab at the top of the screen, or search using key words to browse through available resources.