Vaccine Procedure Suggested Best Practice

- 1. The process for vaccines should be initiated by the Nurses. The provider would get involved only upon refusal.
- 2. Prior to patient's appointment, research patient's chart/WebIZ.
 - Look for any missing vaccines that the patient may be needing.
 - o This prepares you to be able to discuss the missing vaccines with the patient.
 - Check with billing to see if it will be covered by patient's insurance.
 - Make sure that the chart and WebIZ have matching documentation IF we have signed consents in their chart.
 - When researching patient's vaccine history, make sure to follow administration protocol.

3. Check-in process:

- Nurse to ensure that the vaccines are available to administer.
- Have consent forms printed and ready for the patient to sign.
- Take the vaccine in the room with you (DO NOT OPEN). If the patient refuses, leave the consent form(s) and notify the provider of refusal.
- The provider should then discuss with the patient again to maybe change their mind.

4. Documentation:

- If patient continues to refuse, need to document:
 - Make a note in the alert with a date of refusal.
 - > Provider needs to put documentation in the note.
- If patient receives vaccine, need to document:
 - ➤ In the chart
 - ➤ In the shot icon
 - ➤ WebIZ
 - Clipboard
- Scan consent to chart.
- 5. If patient has refused vaccines at past appointments, keep asking at each visit.